

Concierge Hormone Therapy Membership Benefits* Included as Part of the Annual Fee

Strong focus on patient-centered, holistic hormonal therapy.

As integrative and functional medicine practitioners, we offer a revolutionary approach to hormone imbalance concerns. We will create a personalized plan to help you reach and maintain optimal health and vitality.

Coordination of customized hormone therapies for men and women.

During your personalized hormone health journey we will monitor the recommended laboratory tests, perform diagnostic studies and communicate regularly with your specialty pharmacist.

Direct communication to us during business hours.

When you call our office during office hours there will be no recording to navigate...only real people to take your call, with a real concern for your health and well-being. In the event that you need to leave a message, your phone call will be returned promptly.

Longer appointments with little or no office waiting room time.

Appointments will generally be scheduled for approximately 30 minutes. Due to our smaller patient panel most office visits will be available on short notice, at your request.

Telemedicine for virtual visits.

As a resident of Massachusetts, a virtual consultation can be offered if it is more convenient.

Quarterly newsletter on topics relevant to your health and well-being.

We will provide seasonal newsletters on medical subjects of interest.

Commercial Insurance and Medicare Information

Office visit charges are not included in your annual fee. We intend to remain an in-network provider for many PPO and HMO insurance plans. We will bill insurance for all covered services including office visits, labs and pharmaceuticals. Patients will be responsible for deductibles, co-pays and exclusions in accordance with individual insurance plan guidelines. It is our intention that no insurance-covered medical services are included in your annual fee.

Medicare Patients. We will continue to submit claims to Medicare and to your supplemental insurance on your behalf. Patients will be responsible for deductibles, co-pays and exclusions in accordance with individual insurance plan guidelines. The annual membership fee is intended to only include services as described herein that are not covered by Medicare and will not be paid for or reimbursed by Medicare.

Annual Fees & Instructions

Please see the Membership Agreement form for annual fees and instructions.

*These offerings are not covered by Medicare or by other insurance plans.

What is the mission of your practice?

Our goal is to provide the highest-quality hormone therapy with an emphasis on functional and integrative medicine. Our fully blended model provides a proactive, comprehensive approach to your hormone care. We strive to provide excellence in care that is both compassionate and truly patient-focused.

What makes a concierge hormone therapy medical practice different?

In order to devote more time to each patient's individual needs, we have intentionally limited the size of our hormone therapy practice. We also offer certain non-covered amenities and benefits designed to personalize and enhance the hormone therapy healthcare experience. In-office appointments will start promptly, with little or no waiting time; virtual visits via telemedicine are offered as an option upon patient request. This practice model also enables us to schedule longer patient appointments.

What services are provided as a part of my annual fee?

Please see the Highlights & Details for a complete list of amenities and benefits provided to our personalized hormone therapy care patients. Your annual fee pays for non-clinical, non-covered services. Professional services that are covered by Medicare or a commercial insurance plan will be billed separately, and you will continue to be responsible for any applicable co-pays or deductibles relating to those services.

Where is your practice located?

Our office is located at 65 Walnut Street, Suite 380, Wellesley, MA 02481.

Will my private insurance or Medicare reimburse my annual fee?

No. The annual fee is not covered by your private insurance or by Medicare.

Is the annual fee tax deductible or reimbursable through my HSA or FSA?

In some instances, the annual fee, or part of the fee, may be payable through your HSA. You are advised to consult with your HSA or FSA plan administrator, employer, HR representative or tax adviser to clarify qualification in your particular circumstance.

What are my annual fee payment options?

Your annual fee may be paid in full by check to: John Bordiuk Consulting LLC or may be paid annually, semiannually or quarterly by credit card. If you opt to pay by credit card, the first payment will be charged to the credit card you indicate on your Membership Agreement Form upon receipt of your executed Membership Agreement Form. The remaining balance of your annual membership/enrollment fee (if any) will be charged automatically to your credit card in installments after your start date, accordingly. Until we hear otherwise, payments will be processed continually.

What about labs, diagnostics and pharmaceuticals?

All medical procedures and services, whether performed in our office or by other providers or health care facilities, will be billed by the performing physician and/or entity.

What if I have questions about my concierge enrollment or membership?

Please call our Membership Information Line at (781) 304-8074 to be connected with Specialdocs Consultants, LLC, the outstanding company long respected for its expertise in membership medicine, who assists with the membership aspect of our practice. They can help answer your questions related to enrollment, membership billing and renewals.

